

VISION

- To deliver a high quality product with differentiated superb finishes to satisfy our clients
- Our motto: "Quality is not an act, it is a habit". Aristotle

MISSION STATEMENT

- Maintain a proven track record of service delivery, consistency and reliability
- Zero building defect ratio
- Implement Quality Assurance processes based on the ISO 9001:2000 quality management system principles, and continually improve its effectiveness
- Attain ISO 9001:2000 certification

QUALITY OBJECTIVES

1. Obtain ISO 9001:2000 Certification by October 2009
2. Revise and implement new Site Establishment Procedures by Sept 2009
3. Revise and implement new Occupational Health and Safety Procedures by October 2009

QUALITY POLICY

The formal quality Policy statement of TYRIS Construction (Pty) Ltd is as follows:

The management of TYRIS Construction (Pty) Ltd is committed to continually improve the quality of our product/service to our customers. We will ensure that our products meet the necessary statutory and regulatory requirements.

Our quality focus for 2009 financial year is:

- 1) ISO Certification
- 2) Revising & implementing new site establishment procedures
- 3) Revising and implementing OHSA
- 4) Management development training

Management is committed to the continual review of this Quality Policy and the review of the Quality Management System. We understand the importance of our staff and their understanding and involvement in reaching our objectives.

Authorised by:

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**Quality
Mission and Vision Statement**

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